

DeskPRO Build #408 Released

2015-07-07 - Chris Padfield - Comment (1) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #408.

The following is an automatically generated list of changes in this release:

- FIX Admin: Status escalations set from the 'awaiting user' page would actually apply to 'awaiting agent'
- FIX Admin: Viewing escalations list had incorrect count
- FIX Admin: Using 'between' date criteria failed

This update has been rolled out to all Cloud customers.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.