

DeskPRO Build #110 Released

2012-08-31 - Chris Padfield - Comment (1) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #110.

The following is an automatically generated list of changes in this release:

- Add support for widgets on chat pages.
- Expose person custom fields to the ticket "API" for widgets.
- Fix regression caused by allowing arbitrary from addresses, caused ticket notifications to come from no-reply if no triggers were set
- Add support for widget types of "standard" and "javascript only".
- Give access to data placeholders in widget HTML/JS/CSS directly in the format of `{{name.here}}`. A limited set of allowed data is passed into the widget.
- Widgets insert a full profile-box-container when set to display before/after a block.

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.