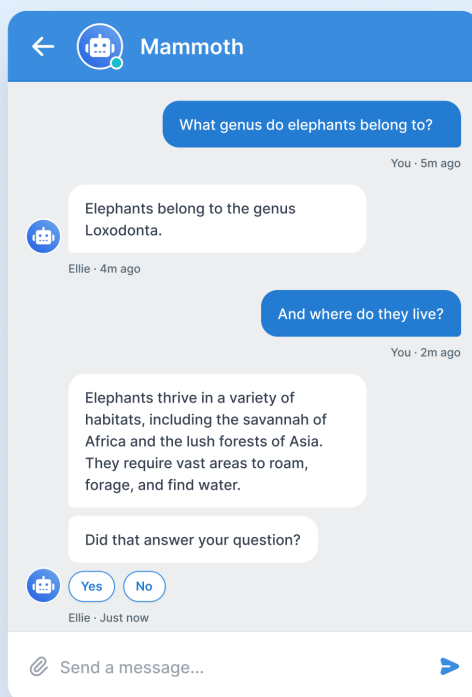


## Let Users have Smarter Conversations with your AI Chatbot

2025-01-17 - Lara Proud - Comentário (1) - Product (Admin)

Your AI Chatbot is now equipped with the ability to handle follow-up questions, providing a more engaging and thorough conversational experience for your users.

Previously, maintaining a seamless flow of conversation with your Chatbot could be challenging, as each query was handled in isolation. Now, with the follow-up question feature, your chatbot retains context, ensuring that interactions are cohesive and personalized. This enhancement allows your AI system to deliver responses that are not only faster and more accurate but also more relevant to the user's additional questions.



This upgrade delivers a seamless, personalized chat experience around the clock, reducing the need to escalate chats to agents and speeding up resolutions for quick inquiries. Plus, you can customize the number of follow-up questions allowed before the Chatbot refers

users to an agent for further assistance.

Check out the [AI Chatbot Setup](#) guide which walks you through configuring your own Chatbot.