

Unified login with JSON Web Token standard

Jake Biddell - 2023-10-06 - Comentário (1) - CRM

If you need to integrate Deskpro login with an existing web service account system, consider using the **JSON Web Token (JWT)** standard.

JWT enables Deskpro to hand off user/agent login requests to a **login URL** that you provide. Once the user/agent is authenticated (e.g. logs into their account on your service), your service provides a JWT token which tells Deskpro that they are allowed access.

For details, see the admin manual [documentation](#) and our [example code](#) on GitHub.

There is a [JWT library](#) for the most popular web development languages.