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Removing 'Change Password' from the User Profile Lauren Cumming - 2023-08-31 - Comment (1) - Deskpro Legacy

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You are browsing the Legacy version of this article. For the current version, see: <u>How do I</u> remove the ability for users to change their password?

Question

The user portal offers users the ability to change their password- since we are syncing with AD, is there a way to disable that?

Answer

You can remove this from the 'Your Account' section by going to **Admin > User Interface** > **Portal > Templates > user/profiel.hmtl** and erasing the following code:

</ </ v> {{ form_end(profile_form) }} </d **v>** v class="column-half divide-left omega">
 {{ form_start(password_form, { attr: { class: 'form-ticket' } }) }}
 {{ form_errors(password_form) }} password_form.current_password is defined {{ form_row(password_form.current_password) }} {{ form_row(password_form.new_password) }}

 </div>
{{ form_rest(password_form) }} {{ form_end(password_form) }} **v>**