

Overview of Messenger

Paul Davies - 2021-06-18 - Comment (1) - Legacy: How-to Videos

Video Introduction:

Further Reading:

- [Introduction to Chat](#)
- [Accepting Chats](#)
- [Chatting with Users](#)
- [Assigning Chats](#)
- [Viewing Open & Past Chats](#)
- [Creating a Ticket linked to a Chat](#)
- [Custom Chat Fields](#)