I'm having trouble with an error: "550 Unable to relay"

Ben Henley - 2023-09-08 - Comment (1) - Using Deskpro

Question:

I am having an issue with outgoing emails from Deskpro via an SMTP server. The error I'm seeing includes:

> 550 5.7.1 Unable to relay

Answer:

You need to configure your email server to work as a relay. Consult the documentation for your email server.

For Microsoft Exchange, this article explains how to configure relaying.

Related Content

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