

How do I set up User Two Factor Authentication (2FA) on Deskpro

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If you are accessing a Deskpro Help Center with Two Factor Authentication set up, you can manage this for your account from your User Profile.

If 2FA has been made a mandatory setting, you will be prompted to create your 2FA credentials at the login screen.

However, if they are not mandatory, you can set them up from your account. Click on your **Avatar > My Profile > Your 2FA:**