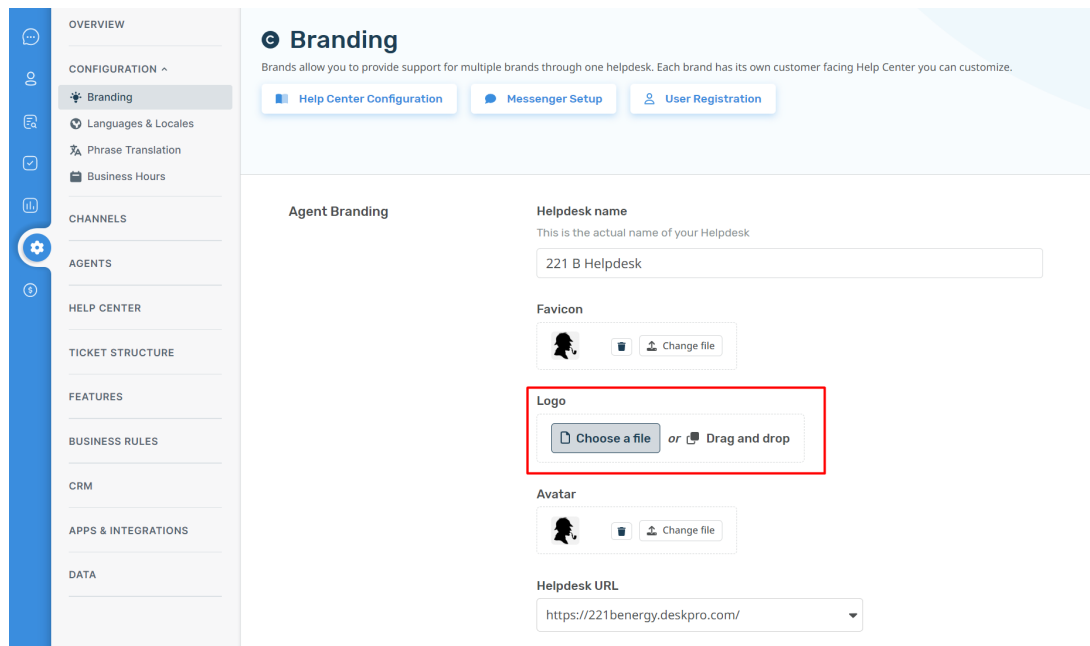


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comment (1) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot shows the Deskpro Admin interface. On the left is a sidebar with navigation links: OVERVIEW, CONFIGURATION (expanded), CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. Under CONFIGURATION, 'Branding' is selected. The main content area is titled 'Branding' and includes a subtitle: 'Brands allow you to provide support for multiple brands through one helpdesk. Each brand has its own customer facing Help Center you can customize.' Below this are three tabs: 'Help Center Configuration' (active), 'Messenger Setup', and 'User Registration'. The 'Agent Branding' section is visible, containing several fields: 'Helpdesk name' (with a subtext 'This is the actual name of your Helpdesk' and a text input field containing '221 B Helpdesk'), 'Favicon' (with a file icon and a 'Change file' button), 'Logo' (highlighted with a red box, containing a 'Choose a file' button and a 'Drag and drop' option), 'Avatar' (with a file icon and a 'Change file' button), and 'Helpdesk URL' (a dropdown menu showing 'https://221benenergy.deskpro.com/').

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

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☐ Remember this device

Sign in

 English ▼