

Does Deskpro support multiple languages?

Ben Henley - 2023-08-31 - Comment (1) - Deskpro Legacy

Note

You are browsing the Legacy version of this article. For the current version, see: [Does Deskpro support multiple languages?](#)

Deskpro has support for 29 languages (at the time of writing) and we are working to add more.

Supported languages include:

- العربية (Arabic)
- 英语（美国） (Chinese (Simplified))
- Čeština (Czech)
- Dansk (Danish)
- Nederlands (Dutch)
- Suomen Kieli (Finnish)
- Français (French)
- Deutsch (German)
- Ελληνικά (Greek)
- Magyar (Hungarian)
- Bahasa Indonesia (Indonesian)
- Italiano (Italian)
- 本語 (Japanese)
- 영어 (Korean)
- Norsk (Norwegian)
- فارسی (Persian)
- Polski (Polish)

- Português (Portuguese)
- Română (Romanian)
- Русский (Russian)
- Español (Spanish)
- Slovenian (Slovenian)
- Slovenčina (Slovak)
- Svenska (Swedish)
- Türkçe (Turkish)
- English (UK)
- English (US)
- Tiếng Việt (Vietnamese)
- Cymraeg (Welsh)

To see the currently available languages, go to **Admin > Setup > Languages**. If the language you want is not yet available, or you wish to help translate any of the language packs further, for the Help Center you can use our [crowdsourced translation system](#) to help us add it.

Next to each language, you can see which interfaces are supported. "User" means that the user-facing text (the portal and emails to users) will be translated. "Agent" means the Agent interface and emails to Agents will be translated.

 English (English)	<input type="checkbox"/> admin	<input type="checkbox"/> agent	<input type="checkbox"/> user
 Nederlands (Dutch)			<input type="checkbox"/> user
 Français (French)		<input type="checkbox"/> agent	<input type="checkbox"/> user

To use a language, you must first install it. See

Installing new languages

in the Admin manual for details.

Users will then be able to select their preferred language on your portal:



If the Agent interface is supported, Agents will be able to change language from their **Preferences**.

Comment (1)

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Lieven Embrechts

há 3 anos

We should be able to set a preferred language for an organisation, set a preferred language for a user, And then the language could be inherited from organisation to user to tickets. In that way mail templates can follow the languages.