



<u>Centro de Suporte > Comunidade > Feature Request > Would like more settings on ticket</u> archiving

Would like more settings on ticket archiving Collecting Feedback

- Simon Frost
- Nome do fórum: #Feature Request

Is it possible to have some more settings on ticket archiving? We have perpetual tickets for in-house actions that need to stay Resolved and not be Archived with everything else. We have these in a particular Category, but I suppose something like the attached could make sense