



<u>Centro de Suporte</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>User chat: Automatic greeting when agent is assigned a chat</u>

User chat: Automatic greeting when agent is assigned a chat Finished

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• Nome do fórum: #Feature Request

Add the ability to automatically send a greeting once an agent is assigned a chat. For example, it might say "hello" and then ask the user to describe their issue.