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Ticket description and attachments on ticket level Collecting Feedback



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Andreas Hügin

- **Nome do fórum:** #Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

Comentário (1)



**Jeroen van der Steen**

há 6 anos

This seems similar to

[https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets.](https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets)