



[Centro de Suporte](#) > [Comunidade](#) > [Feature Request](#) > [Ticket description and attachments on ticket level](#)

Ticket description and attachments on ticket level Collecting Feedback

- Andreas Hügin
- **Nome do fórum:** #Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

Comentário (1)

Jeroen van der Steen

há 6 anos

This seems similar to

<https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets>.