Deskpro

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Show support hours and current time on portal Collecting Feedback

- Ruth Cheesley
- **Forum name:** #Feature Request

It would be great if we could prominently display the hours that support is provided between, and the current time.

Outside office hours, a message could be shown to explain that the team are offline and will respond when they are back in the office.

As an example:

https://stackideas.com/forums

At the top of the page and on the right they have relevant information about whether support is currently being provided.

Comment (1)

Zara Marchesi

há 6 anos

Thanks for your feedback! The DeskPRO Helpdesk is constantly evolving, and we love collaborating with you to develop and grow our product into one that works for you. We love your idea for a function which will allow you to see support hours as well as the current time on the User Portal. Whilst we think about whether this could fit with our development, other Users can contribute to your Feedback - the more, the merrier!