



<u>Centro de Suporte > Comunidade > Feature Request > Send email to Teams as well as</u> <u>individuals</u>

Send email to Teams as well as individuals Collecting Feedback

- Jason Gillan
- Nome do fórum: #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot.