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Round Robin Chat Assignment Finished

- Kyle Oliveira
- **Nome do fórum:** #Feature Request

We find that chat's are being missed and that if there was a round-robin chat function, we can hold specific agents accountable.

Comentário (1)

**Benedict Sycamore**

há 6 anos

Hi Kyle, we've just released a new feature for Deskpro enabling Round Robin Chat Assignment. [https://support.deskpro.com/cy\\_GB/news/posts/chat-round-robin](https://support.deskpro.com/cy_GB/news/posts/chat-round-robin) We hope you find this new feature useful, and thank you for your feedback.