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Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

- James Warner
- **Nome do fórum:** #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

Comentário (1)

Matt Rowell

há 4 anos

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.