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Option to insert translation of a KB article into a ticket comment Report

- Christoph Strauss
- **Nome do fórum:** #Feature Request

It would be good to be able to insert a KB article in a certain language. <br />

But the agents should be able to decide in which language they want to insert the article.

Currently this is manual work. You need to open up the article and change to the translation tab. It would be easier if there is a selection box after you have clicked the insert button in case there are translations available for the article.