



<u>Centro de Suporte</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Merge ticket trigger criteria</u>

Merge ticket trigger criteria Collecting Feedback

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- Nome do fórum: #Feature Request

Currently it isn't possible to trigger actions based on when a ticket is merged.

This would be really helpful as it would give much more control over the criteria that would be applied to the new ticket (SLAs/subject/field properties etc).