



<u>Centro de Suporte</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>Disable the Pending status</u>

Disable the Pending status Collecting Feedback

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- Nome do fórum: #Feature Request

We have a simple procedure with the status awaiting user and awaiting agent. Now the user see the pending status and have question, don't use the procedures, etc.

I want disable this status, like the archived status.

Thanks