



[Help Center](#) > [Comentário](#) > [Feature Request](#) > [Customize update chat message for agents](#)

Customize update chat message for agents Collecting Feedback

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- **Forum name:** #Feature Request

I have just scheduled an update of Deskpro and a chat was created to everyone with this message: Warning: The helpdesk will go down for maintenance in 15 minutes. It would be great if it was possible to translate that or to customize the message.