



[Help Center](#) > [Community](#) > [Feature Request](#) > [Create Tickets for Organizations](#)

Create Tickets for Organizations Collecting Feedback

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- **Forum name:** #Feature Request

Would it be possible to create a ticket for an Organization?

Not all problems or tickets are user related. We have another Agent group that takes care of Site/Organization issues that they keep track.

It would be nice if this will be added or a customer customization feature.