



<u>Centro de Suporte > Comunidade > Feature Request > Automatic single sign on with active</u> <u>directory</u>

Automatic single sign on with active directory Collecting Feedback

- Tram
- Nome do fórum: #Feature Request

The additional ability as an extension to the current active directory (AD) integration to allow users to automatically authenticate with the helpdesk when logged into their terminal. Currently a user has to log into the helpdesk using their credentials - essentially re-entering again, a function to automate this and ensure this process is seamless is desirable.