



<u>Centro de Suporte</u> > <u>Comunidade</u> > <u>Feature Request</u> > <u>agent assign for linked tickets</u> <u>created from a forward</u>

agent assign for linked tickets created from a forward Collecting Feedback

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- Nome do fórum: #Feature Request

When using 'Forward as a new linked ticket' in Deskpro there's a checkbox to assign the ticket to an agent.

I'd like to be able to set this as checked by default so I can automatically assign the newly created tickets to myself.