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Adding Internal Notes Using Triggers Finished

- Kris van der Starren
- **Forum name:** #Feature Request

Being able to add internal notes to a ticket via a trigger would be a useful feature. For example, if there were special instructions for a client, these could be automatically added to the ticket using the trigger.

Comment (1)

Chris Padfield

há 9 anos

This featured has been completed and will be released shortly.