Adding Internal Notes Using Triggers Finished

- Kris van der Starren
- **Nome do fórum:** #Feature Request

Being able to add internal notes to a ticket via a trigger would be a useful feature. For example, if there were special instructions for a client, these could be automatically added to the ticket using the trigger.

Comentário (1)

Chris Padfield

há 9 anos

This featured has been completed and will be released shortly.