



<u>Centro de Suporte > Comunidade > Feature Request > Ability to edit the chain of ticket messages when forwarding a ticket</u>

Ability to edit the chain of ticket messages when forwarding a ticket Collecting Feedback

- Mindaugas
- Nome do fórum: #Feature Request

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is included when forwarding a ticket.