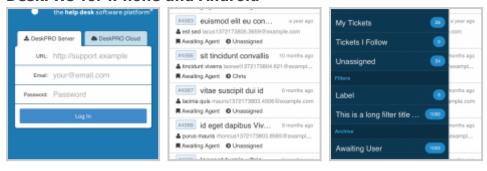


Aktualności > Product > iPhone and Android Apps

iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Komentarze (4) - Product

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- · Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments



Get the iPhone app from the App Store



Komentarze (4)

Komentarze (4)

Ken McKinnon

10 lat temu

Is there any way you could add a search to this?

Roshan

10 lat temu

Is there a newer version that will be released?

Sanjay

9 lat temu

Very much required, as there is no way to reach out to unlisted ticket.

Ben Henley

8 lat temu

A new version with search and the ability to create new tickets is coming soon.