

## Reverting Community to Feedback

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### **Deskpro Community**

The Deskpro Feedback area has been renamed Community in release [2019.7](#).

We feel this better reflects the purpose of the area; to generate conversation between users and agents.

We do appreciate that in some use cases you may wish to continue using the phrase 'Feedback' - or may need to delay or buffer this change.

### **Reverting to Feedback**

To temporarily revert you simply need to update the relevant phrases in your language settings to reflect 'Feedback' again rather than 'Community':

Navigate to your language settings:

Admin -> Setup -> Languages -> 'Language' -> Edit Phrases

And then update phrases containing 'Community' with 'Feedback'

### **Prominent Phrases**

The below phrases are the most prominent in the UI so just updating these should quickly transform your 'Community' back to 'Feedback'

#### **General Phrases:**

portal.general.nav-community

#### **Community Phrases:**

portal.community.section-title

portal.community.section-desc

portal.community.submit\_community\_topic

portal.community.form\_btn\_submit

## **Long Term**

Per the [news release here](#) - we are introducing Community as a new and improved channel into the helpdesk. More positive changes will be coming. This article is strictly for short term usage.