

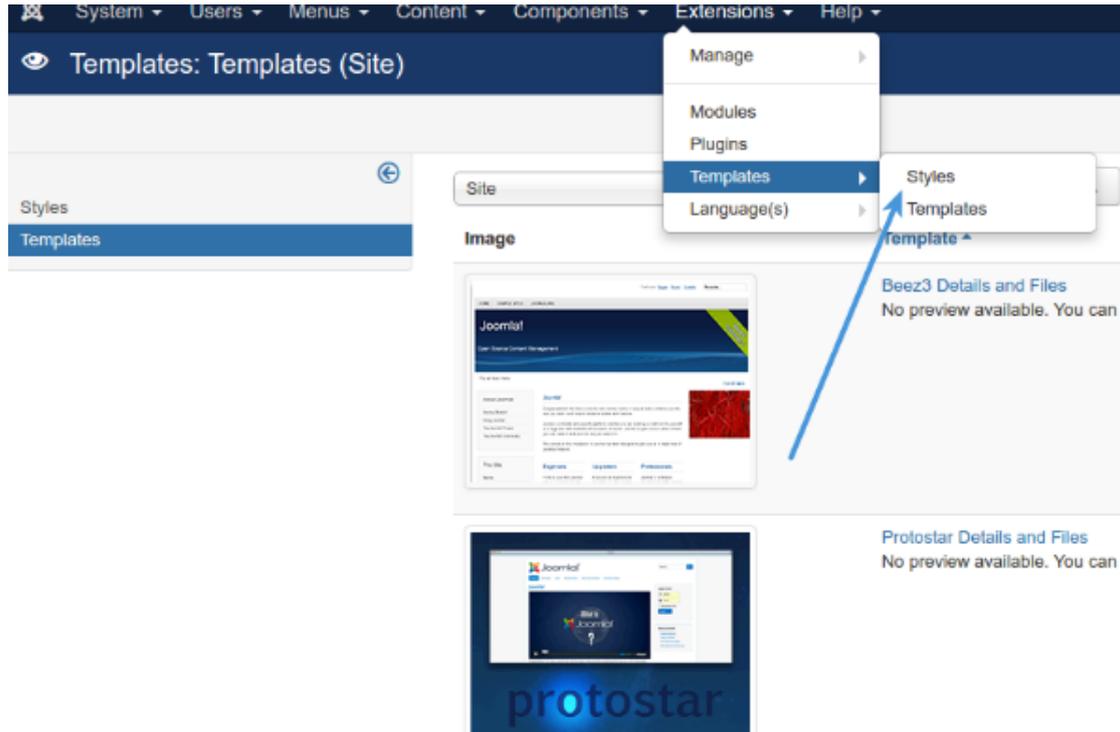


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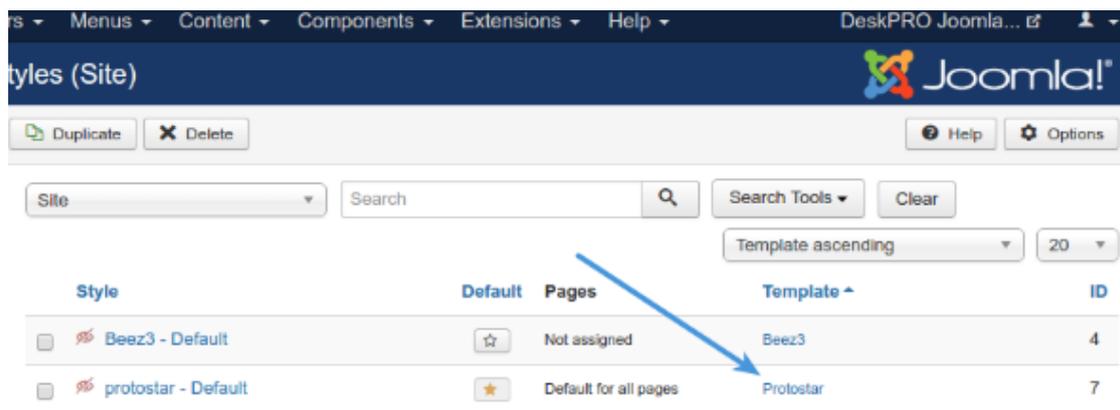
How do I install the chat widget in Joomla?

Lauren Cumming - 2023-08-16 - [Komentarze \(0\)](#) - [Using Deskpro](#)

1. Login to your Joomla account as an administrator.
2. Select "**Extensions**" > "**Templates**" > "**Styles**" from the dropdown menu at the top of the page.



3. Select your needed template e.g pick "**Default for all pages**" template, and click on its template name.



4. Copy the chat widget code from Deskpro under **Admin** > **Chat** > **Site Widget & Chat**.



Add widget & chat to your site

Get instructions and help on how to add the widget to your website



Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

COPY

Manually installing the widget

Install widget in a CMS

5. From your template select "**index.php**" from the file tree and find closing `</head>` tag. Paste the chat widget code here.

The screenshot shows a CMS interface for editing a template. At the top, there's a header "Templates: Customise" with buttons for "Save", "Save & Close", "Copy Template", "Template Preview", and "Manage Folders". Below this are tabs for "Editor", "Create Overrides", and "Template Description". A banner indicates "Editing file '/index.php' in template 'protostar'".

On the left is a file tree with folders: `css`, `html`, `images`, `img`, `js`, `language`, `less`. Files listed are: `component.php`, `error.php`, `index.php`, `offline.php`, `templateDetails.xml`, `template_preview.png`, and `temolate thumbnail.png`. A blue arrow points from `index.php` in the file tree to the code editor.

The code editor shows PHP code with line numbers 128 to 147. A blue arrow points to line 131, which contains the closing `</head>` tag. The code includes a `<body>` tag with various attributes and a `<div class="body">` container.

```
128     <meta name="view"
129     <jdoc:include ty
130     <!--[if lt IE 9]
131 </head>
132 <body class="site <?
133     . 'view-' . $vi
134     . ($layout ? ' l
135     . ($task ? ' tas
136     . ($itemid ? ' i
137     . ($params->get(
138     echo ($this->dir
139     ?>">
140     <!-- Body -->
141     <div class="body
142     <div class="
143     <!-- Hea
144     <header
145     <div
146
147
```