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Change the name of the Contact Us tab

Thomas Rolfe - 2023-09-13 - Komentarze (0) - Configuration

You can customize the text on the Help Center **Contact Us** button where users submit tickets. For instance, if you'd like to rename it from "Contact Us" to "Submit Tickets".

Go to **Admin > Configuration > Phrase Translation**. Click the Help Center UI tab and search for helpcenter.general.nav_contact.

Phrase Translation The text you see in Deskpro is stored as phrases, that includes the names of custom object you create. Here you can mana translation for custom phrases.	Help age the phrases and provide
Q helpcenter.general.nav_contz × Y Filter	
Your Objects Help Center UI Email Custom	
Phrase	English
Help Center General (2)	
helpcenter.general.nav_contact	Contact Us
helpcenter.general.nav_contact_desc	Get in touch for help

Click the highlighted row and edit the text for your language.

 $\label{eq:click} Click \ \textbf{Save} \ at the \ bottom \ of \ the \ page.$

← helpcenter.general.nav_commu	helpcenter.general.nav_contact →
English	Show Original Reset
Submit Tickets	
Français	
Contactez-Nous	li
e Español	
Contáctanos	li
English (UK)	
الإنجليزية	
اتصل بنا	
C* Türkçe	
Bize Ulaşın	le
Deutsch	
Kontakt	

Now when you go to the Help Center, you will see your custom button name.

1221B Energy Hel	pdesk				🚺 Agent 🗸 🛞 Adr	nin 🗸 🔤 English 🗸	Contact Us		
	Help Center	Q How can we he	alp you today?		TAN UNU TUNU				
1 You have one ticket to respond to.									
	e Community	Guides	Knowledgebase	News	Files	Submit Tickets			

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