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# Can I change the title of the 'Department' field on the contact form?

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## Question:

Is there a way to change the 'Department' field title on the contact form? We'd like to change this to something along the lines of "Which department do you need assistance from?"

## Answer:

Yes, you can customize the title of the 'Department' field on the form (as well as most other phrases found on the Help Center). To do so, follow the steps below:

1. Go to **Admin > Configuration > Languages & Locales**.
2. For your default language, click '**Edit translations**'.

1. Go to the '**Help Center UI**' tab. You will be presented with a list of different phrases that relate to your help center. You can customize any of these.
2. Search for '**helpcenter.general.department**', click edit and enter your new title in the relevant language.
3. Scroll down to the bottom of the page and click '**Save**'.

The screenshot shows the Deskpro Phrase Translation interface. The main list on the left shows phrases categorized by object, with 'Help Center UI' selected. The right side shows the 'Edit: helpcenter.general.department' dialog for the 'helpcenter.general.department' phrase. The dialog displays translation fields for English, French, Spanish, and Arabic. The 'English' field is highlighted with a red box. The 'Save' button at the bottom right of the dialog is also highlighted with a red box.

When you view the form now, the title should be updated.

The screenshot shows a 'Contact Us' form. The title 'Contact Us' is displayed at the top. Below it, a message says: 'Please complete this form and one of our agents will reply to you by email as soon as possible.' The form has fields for 'Name \*' (Alesia Burvin), 'Email' (alesia.burvin@deskpro.com), and a dropdown for 'Which department do you need assistance from? \*' (IT Support). The 'Which department do you need assistance from? \*' field is highlighted with a red box.