



## <u>Centrum Wsparcia</u> > <u>Grupa</u> > <u>Feature Request</u> > <u>Ticket properties</u>

Ticket properties Finished

- Philipp Bartsch
- Nazwa forum: #Feature Request

Please separate agent and agent team from other fields. A good few times there is the need to move a ticket to another team/agent without knowing what to enter in fields that have to be filled.<br/>br /> At the moment changes are not saved as long as a required field is empty.