



[Centrum Wsparcia](#) > [Grupa](#) > [Feature Request](#) > [Specific sender set as always agent note](#)

## Specific sender set as always agent note Report

- CH Chynah Hayde
- **Nazwa forum:** #Feature Request

A setting within the helpdesk that will prompt tickets from a specified user to be converted into notes upon entering the helpdesk.

Example:

If:

sender = example@domain.com

Action:

set message to agent note

### Komentarz (1)

RA **Rajput Anil**

2 lata temu

Me Rajput