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## **Remove the 'download as csv' and 'print' buttons on dashboard widgets Collecting Feedback**

- TT Toda Tomoyuki
- **Nazwa forum:** #Feature Request

We would like the ability to remove the 'csv download' and 'print' buttons on report widgets

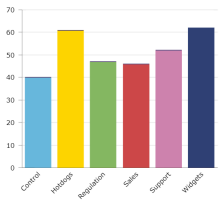
TICKET INSIGHTS

Overview

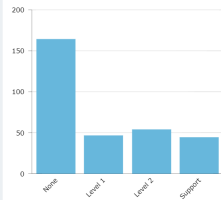
Report: Overview

Backlog <b>308</b> tickets waiting	Online Agents <b>1</b> online agent	New Tickets Today <b>0</b> tickets created	New Chats Today <b>0</b> chats created	Re Time This Mo <b>0</b> minutes to reply	Satisfaction Today no data	Replies Today <b>535</b> replies sent	Resolved Today <b>0</b> tickets resolved
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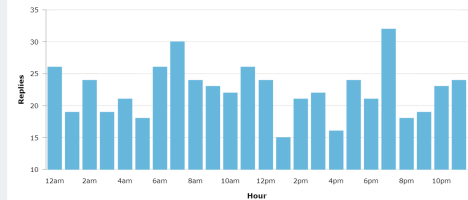
Backlog by Department



Backlog by Team

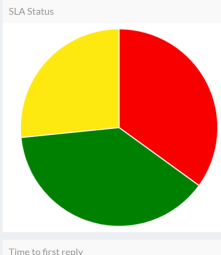


Replies Past 24h



Top Agents

Agent	Replies
Geovanny Hoppe	53
Natalia Powtowski	50
Colin Pfeiffer	48
Carol Purdy	47
Corporate Content	46
John Doe	45
Loyal Turcotte	45
Zack Marazik	43
Alesia Abshire	40
Nayeli Reichert	40
Dulce Rodriguez	39



New Tickets by Channel

no data

New Tickets by Department

no data

Time to first reply

New Tickets by Hour