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Personalise chat ringtone for agents Collecting Feedback



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An Nguyen

- **Nazwa forum:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Komentarze (4)



**Gabriel Muscat Mills**

3 lata temu

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.



**Jelena**

1 rok temu

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful.  
Please change this, thanks!



**Ante Bustruc**

1 rok temu

Yes, please change that, into something less shocking or personalized



**Ante Bustruc**

1 rok temu

Yes, I agree with the comments. We need something less shocking or personalized