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## **New Article Notification Collecting Feedback**

- LP Lu Parente
- **Nazwa forum:** #Feature Request

Can you please add a notification option for when a new KB article is created. This would be a very valuable notification from both an administrative and agent perspective. Thank you, Lu.

### **Komentarz (1)**

**LP Lu Parente**

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To further add, I would like to request the same type of notification for when a new announcement is posted in the News section. We are looking forward to being able to use this for internal posts which will not be publicly visible. Thank you, Lu.