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More filter options for text box custom fields Collecting Feedback



- Ahmad Sahrizal
- **Nazwa forum:** #Feature Request

If we create a custom field with field type Single-line Text Box or Multi-line Text Box.

Field Type	Single-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	Detail Topik
Alias	detail-topik

Field Type	Multi-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	Summary Permintaan
Alias	summary-permintaan
Description	Ringkasan permintaan dari user

The content of this field is free text, just like the content of **Subject** field.

When we create a Filter, for **Subject** field there is four option: **contains, does not contain, is, is not**

But, for a custom field with type is Single-line Text Box or Multi-line Text Box, we just have

two options: **is** and **is not**.

New Filter

Title  
custom field filter

Criteria

Ticket is active

Subject contains password

Detail Topik is

Add criteria

is  
is not

Save

Could we add the option: **contains** and **does not contain** when we make a filter using a custom field with type: single-line and multi-line text box.