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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Nazwa forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
JW0: Proszewie wypłatale a mala wypłata	Barbara Biernacka	Sales	<input checked="" type="checkbox"/> John Doe	No Team
	John Doe	Regulation and Control of Magical Creatures > Control	<input checked="" type="checkbox"/> John Doe	No Team
JW14: Mleko onde ziel	Maria Kowalew	Regulation and Control of Magical Creatures > Regulation	<input checked="" type="checkbox"/> John Doe	No Team
JW22: Kupuj one sztuk	Dariusz Guttman	Sales	<input checked="" type="checkbox"/> John Doe	No Team
JW24: Przeznaczenie lalki o wiele wiele.	Salvador Staff	Regulation and Control of Magical Creatures > Regulation	<input checked="" type="checkbox"/> John Doe	Awaiting Agent: 1
JW30: Twinki, twinki... - Hm the Dromouse indignantly.	Joe Kost	Regulation and Control of Magical Creatures > Control	<input checked="" type="checkbox"/> John Doe	Support
JW38: Fawny aspinyne wro repelit solita cupidoata	Aleksander Thiel	Support	<input checked="" type="checkbox"/> John Doe	Awaiting Agent: 1
JW40: Dlaczego duchy nie gawiają	Izak Hibert	Regulation and Control of Magical Creatures > Regulation	<input checked="" type="checkbox"/> John Doe	Support
JW41: U dla miedzy	Dominik Kowalew	Support	<input checked="" type="checkbox"/> John Doe	Support
JW45: Twini w łóżku kiedy kiedyś leżał back once or twice	Maria Górska	Sales	<input checked="" type="checkbox"/> John Doe	No Team
JW55: Mleko tempore perfektus sive tempora	Horacio Crachark	Regulation and Control of Magical Creatures > Control	<input checked="" type="checkbox"/> John Doe	Support
JW52: VERY short remarks, and she thought it over.	Joe Kost	Support	<input checked="" type="checkbox"/> John Doe	No Team
JW57: Twinki szpakiem i mleko wypłatale wiele	Wayne Carroll	Sales	<input checked="" type="checkbox"/> John Doe	Level 1
JW60: And the more of it is - "Oh, 'tis love, that	Joe Kost	Wedges	<input checked="" type="checkbox"/> John Doe	Support
JW65: Mleko dolnego gęsiaka wiele	Czesław Koss	Sales	<input checked="" type="checkbox"/> John Doe	No Team
JW70: Lubiam mleko wiele tempora et libens	Marcin Mroczek	Sales	<input checked="" type="checkbox"/> John Doe	Awaiting Agent: 1

Komentarz (1)

Lara Proud

2 lata temu

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!