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## Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- Nazwa forum: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #170: Placemum voluptatem et nulla suscipit	Danika Ruedelbacher	Sales	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #182: Consectetur et enim	Alice Duvall	Regulation and Control of Malignant Creatures > Control	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #194: Molest unde sed	Mauri Quatler	Regulation and Control of Malignant Creatures > Regulation	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #123: Sequi qui qui est	Daniela Quatler	Sales	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #124: Praesentiam hendit ut velit amet	Sancho Swift	Regulation and Control of Malignant Creatures > Regulation	John Doe	Level 1	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #168: Tenetur, nulla...? Nam, nec Dolorum indignamur	Joe Klot	Regulation and Control of Malignant Creatures > Control	John Doe	Support	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #158: Facere expeditum vero repellit unde cupiditate	Alexandra Thiel	Support	John Doe	Support	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #156: Sed est exortationem quoniam	Isac Hupert	Regulation and Control of Malignant Creatures > Regulation	John Doe	Support	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #154: Ut qui voluptatem	Dorion Price	Widgets	John Doe	Level 2	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #165: Utamur et sed bene unde lobortis back vixit ut Dolor	Marvin Doe	Sales	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #175: Mollis tempus pellentesque quis tempus	Hector Cluckdunk	Regulation and Control of Malignant Creatures > Control	John Doe	Support	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #161: VESTI about remarks, and dicit thought et cum	Joe Klot	Support	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #167: Sedem sequitur et mollis voluptatem vitae	Wayne Carroll	Sales	John Doe	Level 1	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #166: Aut ut moris et Dolor in Vix, No cum, Sed	Joe Klot	Widgets	John Doe	Support	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #163: Ut sed disceptare hanc sed	Colleen Kott	Sales	John Doe	No Team	<a href="#">Pending Agent: 0</a>
<input type="checkbox"/> #159: Laborum mollis tempus et bland	Margit Moxford	Sales	John Doe	No Team	<a href="#">Pending Agent: 0</a>

## Komentarz (1)

**Lara Proud**  
2 lata temu

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!