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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Nazwa forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promocja wydatków w celu oszczędzania	Dariusz Marchwicki	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #569 Dobra oferta	Anna Ziemiara	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #568 Dobra oferta	Robert Dabala	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #567 Dobra oferta	Dariusz Gutka	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #566 Promocja wydatków w celu oszczędzania	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #565 Thanks, here's -- Here the Dromedary indignantly	Joe Hill	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #564 Fawkes wykonał swój zadanie i został uwolniony	Alison De'Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #563 Fed-act uwolnienie zwierząt	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #562 Uł-act uwolnienie zwierząt	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #561 There is best time when she looked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #560 Należy przemyśleć potencjalne dane finansowe	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #559 VERY short remarks, and one thought I can	Joe Hill	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #558 Better reports of rock volcanoes etc.	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #557 And for those of that in "Oh, no love, that	Joe Hill	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #556 Uł-act uwolnienie zwierząt	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #555 Laborem nobilitatem temperat ut ibero	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Komentarz (1)

Lara Proud

1 rok temu

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!