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## Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- Nazwa forum: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

0 selected						13	
Subject	User	Department	Agent	Agent Team			
<input type="checkbox"/> #151: Permission violations of rules receipt	Stefan Buchholz	Sales	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #152: Content of page	Anna Ziemann	Regulation and Control of Maggot Creatures > Control	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #154: Missed article	Marcel Ruediger	Regulation and Control of Maggot Creatures > Regulation	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #155: Request for help	Daniela Grottel	Sales	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #156: Permission violation of rule set	Stefan Buchholz	Regulation and Control of Maggot Creatures > Regulation	John Doe	Level 1		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #158: Thanks, thanks...! Here the Commission independently	Joe Root	Regulation and Control of Maggot Creatures > Control	John Doe	Support		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #159: Famous experience with rapid ticket requests	Alexandra Thiel	Support	John Doe	Support		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #160: Test and evaluation system	Joe Root	Regulation and Control of Maggot Creatures > Regulation	John Doe	Support		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #161: UK government	Daniela Grottel	Widgets	John Doe	Level 2		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #162: I need to find time when the ticket back once or twice	Marcel Ruediger	Sales	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #163: Multiple requests for help	Hans-Joachim	Regulation and Control of Maggot Creatures > Control	John Doe	Support		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #164: VOTV about requests, and one through a test	Joe Root	Support	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #165: Request for help	Marcel Ruediger	Sales	John Doe	Level 1		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #166: And the result of that is "No, no team, that	Joe Root	Widgets	John Doe	Support		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #167: UK and government	Coleman Koss	Sales	John Doe	No Team		<a href="#">Pending Agent 1</a>	
<input type="checkbox"/> #168: Latest version of the system	Marcel Ruediger	Sales	John Doe	No Team		<a href="#">Pending Agent 1</a>	

## Komentarz (1)

Lara Proud

1 rok temu

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!