

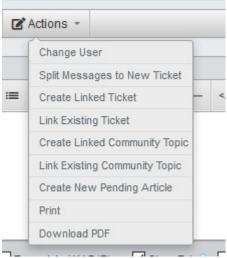


<u>Centrum Wsparcia</u> > <u>Grupa</u> > <u>Feature Request</u> > <u>Link knowledge base articles into ticket</u>

## Link knowledge base articles into ticket Collecting Feedback

- AS Ahmad Sahrizal
- Nazwa forum: #Feature Request

Ability to link knowledge base (KB) articles into a ticket. Just like the sub menu in **Actions** of ticket: Link to KB Articles, for example.



This feature would be useful to know the following:

- the use of KB articles in the ticketing process.
- top KB articles used in ticket
- etc