



[Centrum Wsparcia](#) > [Grupa](#) > [Feature Request](#) > [Export Triggers Data to a CSV file](#)

Export Triggers Data to a CSV file Collecting Feedback

- N Nadia
- **Nazwa forum:** #Feature Request

There should be a way to have one overall view of triggers data including the criteria and actions. This is very important as we have a large number of triggers defined and I usually need to locate the triggers where a certain agent is assigned so I can change the agent. If I can export all triggers in CSV format maybe then I can search and sort by a certain column. Thank you,

Komentarz (1)

N Nadia

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There should be a way where I can export all the triggers defined in Deskpro so as to have a one overall view. We have defined a large number of triggers and I usually need to locate the triggers where a certain agent is assigned so I can change the agent. If I can export all triggers in CSV format maybe then I can search and sort by a certain column. Thank you,