



<u>Centrum Wsparcia</u> > <u>Grupa</u> > <u>Feature Request</u> > <u>Counting Call Transfers by Agents</u>

Counting Call Transfers by Agents Collecting Feedback

• Jeff Hauman

• Nazwa forum: #Feature Request

At the moment you can report on how many times a call got transferred to an agent, we would like the ability to also be able to count how many times agents transferred a call away from themselves.