Compulsory time logging Collecting Feedback

- Paul Vonic
- **Nazwa forum:** #Feature Request

I'd like to be able to force agents to submit a time against the time log when they submit a reply showing how long they've been working on the ticket.

Ideally a pop up would be generated if no log had been entered for a specific reply and the agent could enter the time here.

A litle like the Alert when you try and send a reply with not content (but with the functionality to add the value in via the pop up window):