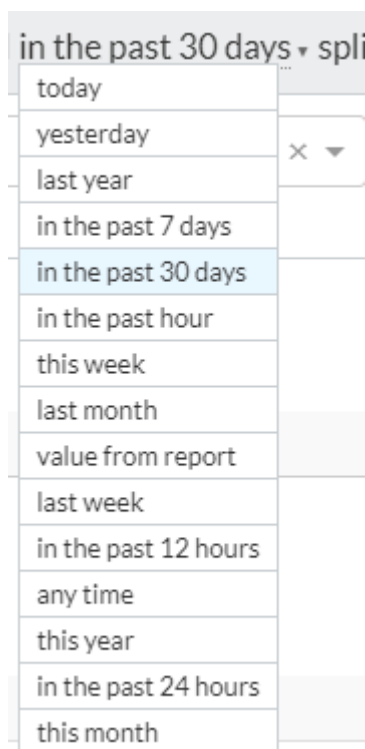


Add more date variables to make it easier to create Quarterly reports Collecting Feedback

- PD Patrick Dooley
- **Nazwa forum:** #Feature Request

Hello,

I'm looking to build a quarterly SLA report by agent to pull the SLA metrics of the past 90 days, which isn't possible from the drop-down menu. Could "in the past 90 days" be added to the dropdown list? All of our reporting needs revolve around a quarterly basis.



The image shows a screenshot of a date range selection dropdown menu. The menu is open, displaying a list of options. The current selection is "in the past 30 days", which is highlighted in blue. Other visible options include "today", "yesterday", "last year", "in the past 7 days", "in the past hour", "this week", "last month", "value from report", "last week", "in the past 12 hours", "any time", "this year", "in the past 24 hours", and "this month". The dropdown is partially obscured by a grey bar at the top with the text "in the past 30 days ▾ split".

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For our quarterly reports, we don't always pull the necessary data exactly on the last day of the reported period. Therefore, rather than (or in addition to) 'in the past 90 days', we would be helped by the option "last quarter" (and "this quarter" for consistency). Alternatively, a custom date range selector would work. Naturally, this should not only be available in the stat builder, but also in the (custom) dashboards.