Deskpro

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Centrum Wsparcia > Grupa > Feature Request > Add ability to search by custom ref codes

Add ability to search by custom ref codes Finished

- Guy Meiri
- **Nazwa forum:** #Feature Request

Please add the ability to have the main search box search by ticker ref codes that are custom.

 Currently, the search will only work if the ref code is the default one which is in the form of <A><A><A><A>-<#><#><#><#>-<A><A><A><A>

 This is a very long ref code and we would like to customize it without loosing the ability to search tickets by it.