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# **Deskpro Horizon Release 2023.49**

2023-12-05 - Lara Proud - Kommentarer (0) - Deskpro Releases

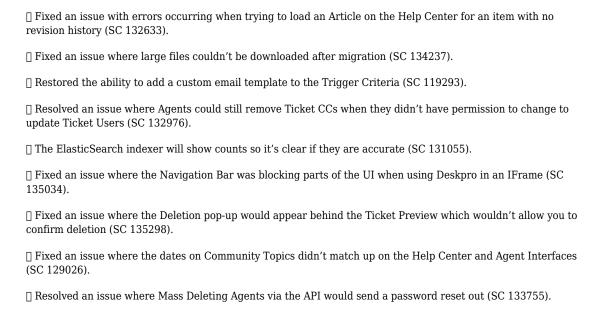
We're pleased to announce the release of Deskpro Horizon, version 2023.49. This release includes several improvements to product functionality and the interface, and bug fixes.

### **New Features**

### **Latest Improvements**

☐ Made improvements to the loading of a User's Primary Organization on the User Profile (SC 127187).	
$\hfill \square$ We added expiration details in Admin Logs for Instagram Story @ mentions (SC 110917).	
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Bug Fixes	
☐ Restored the ability to export Snippet content from the Snippets Admin menu (SC 106915).	
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$\hfill \square$ Fixed an issue where SCIM was returning an error in the logs (SC 134511).	
☐ Fixed an issue where errors occurred when trying to index Publish content that wasn't in a category, for guide. On-premise customers will need to repopulate their search index via the OPC after upgrading (SC 134274).	
$\hfill \square$ Fixed a loading error where Guides would display blank on the Help Center (SC 134691).	
$\hfill \square$ Resolved an issue with exporting Agent Profiles as a CSV file (SC 128277).	
$\hfill \square$ Resolved an issue with images being misaligned on numbered lists on the Help Center (SC 134999).	
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$\hfill \square$ Fixed the Jira Data Center guide and some formatting bugs in the app (SC 134537)	
☐ Refactored the Shopify app to improve its efficiency (SC 133530)	
[] We rectified an issue where agents were unable to create a ticket where they are both a user and follow	wer (SC

### Patch Release 2023.49.1



### **On-Premise Controller Release 2.12.0**

We are also delighted to announce the latest version of the OPC, 2.12.0. This version includes some improvements that will provide an increased level of administrator capabilities.

## **Latest Improvements**

 $\square$  Add a problem check for the updated S3 bucket policy requirements (note that this will require an update to the <u>bucket policy</u> if S3 is in use) (SC 135052).

## **Bug Fixes**

Actively work the population Elasticsearch queue when running a reindex to ensure it completes as quickly as possible (SC 135521).