



DeskPRO Build #65 Released

2012-07-24 - Chris Padfield - Kommentarer (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #65.

The following is an automatically generated list of changes in this release:

- Fix ticket form editor, fix applying rules to user newticket form
- Read PTAC from headers that are usually sent with replies
- Fix isFromRobot when may have data after value. E.g., Auto-Submitted: auto-replied (vacation)
- Fix deleting downloads, updating nav when things are deleted
- Fix missing old ptac on merges and deletes

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.