

Kunnskapsbase > Deskpro Legacy > Upscope Integration

Upscope Integration

Emily Booth - 2023-05-25 - Kommentarer (0) - Deskpro Legacy

With the Upscope integration, your agents will be able to screen share with customers during live chat, allowing for even more effective customer support. To set up this integration you can follow these simple steps below.

1) Head to Admin > Chat > Field and create a URL type field all you need to do is set a title