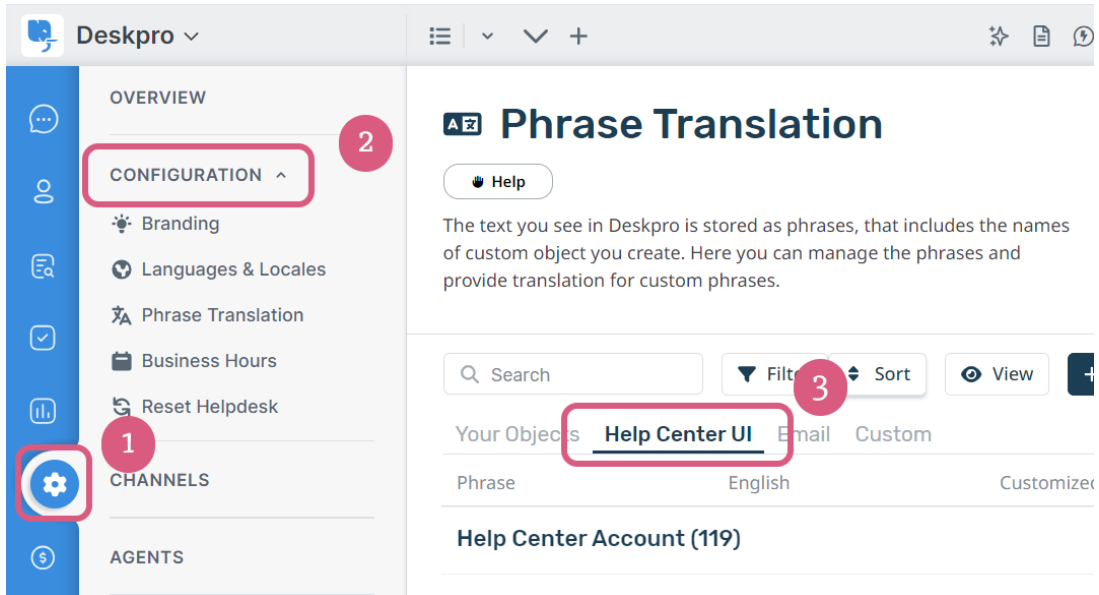


Updating Text on the Contact Us Page

Kim - 2024-08-19 - Kommentarer (0) - Using Deskpro

To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

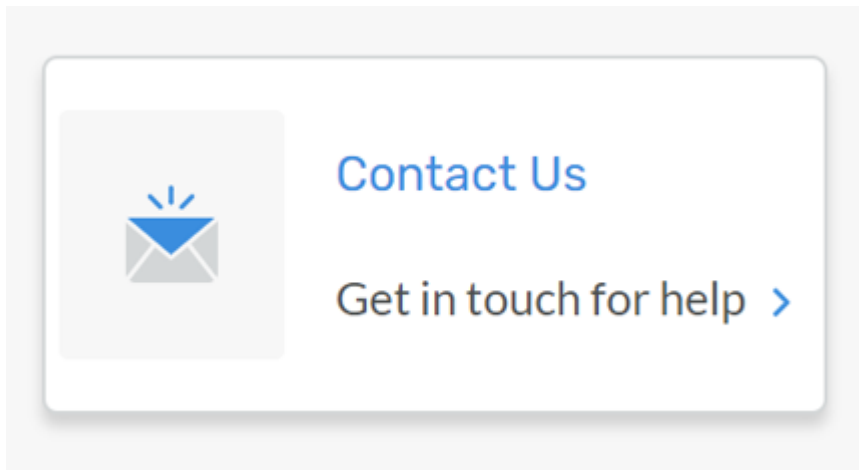
1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



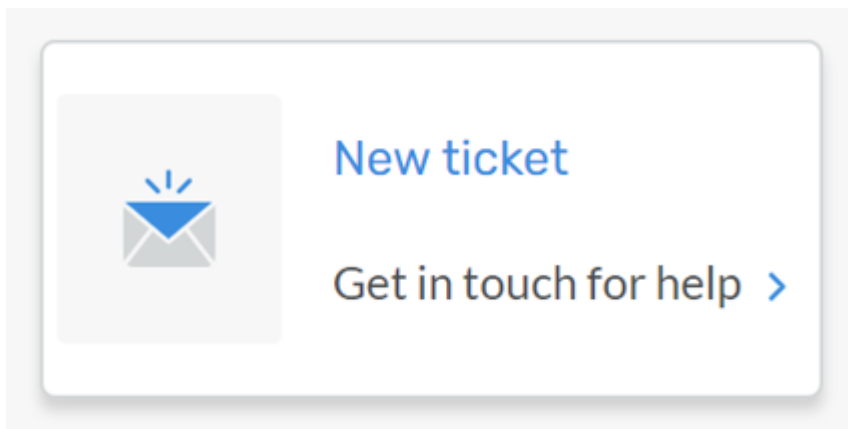
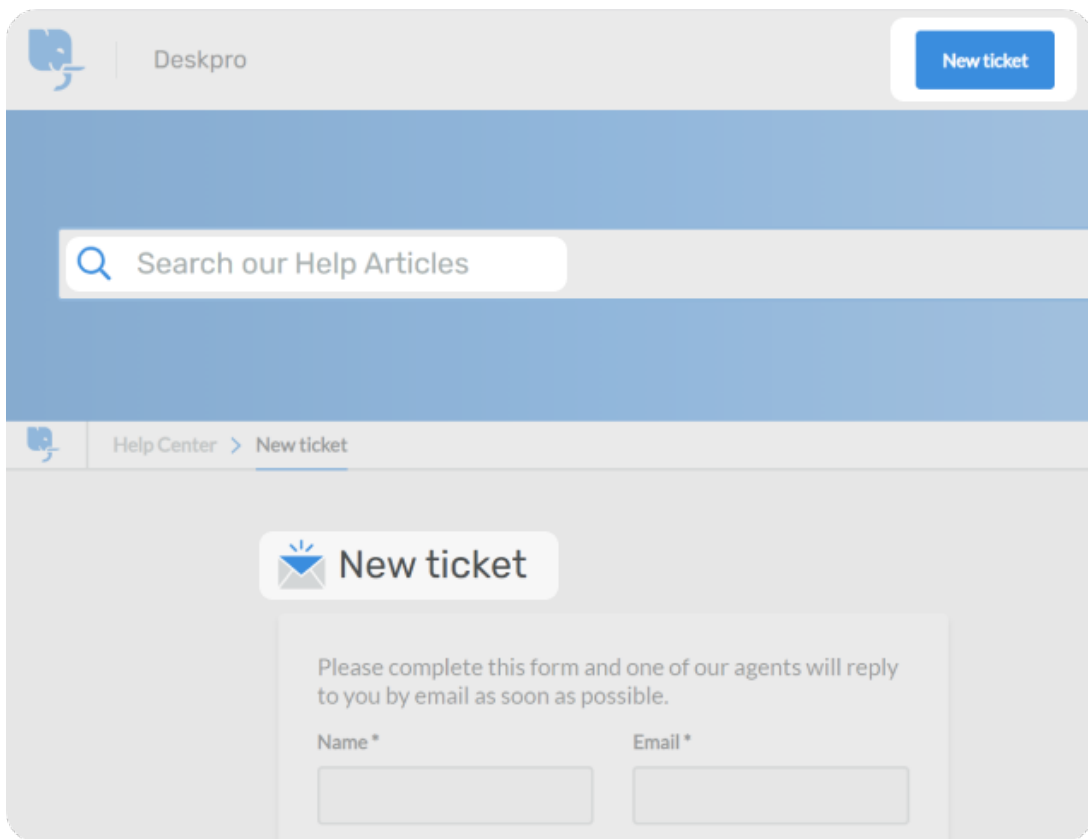
The screenshot shows the Deskpro admin interface. The sidebar on the left has a 'CONFIGURATION' menu item highlighted with a red box and a red circle containing the number '1'. Below it, the 'Help Center UI' object is selected in the 'Your Objects' list, also highlighted with a red box and a red circle containing the number '2'. In the main content area, the 'Filter' button is highlighted with a red box and a red circle containing the number '3'. The page title is 'Phrase Translation' and it includes a 'Help' button and a description of the feature.

Before:





After:



In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.