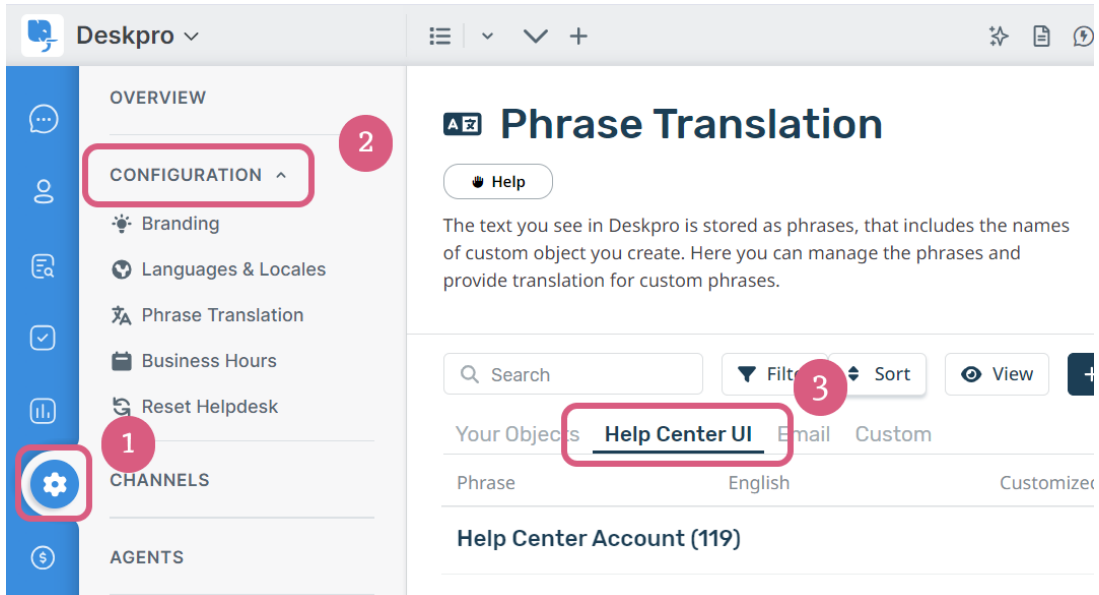


Updating Text on the Contact Us Page

Kim - 2024-08-19 - Kommentarer (0) - Using Deskpro

To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



The screenshot shows the Deskpro admin interface. The sidebar on the left has 'CONFIGURATION' selected, indicated by a red circle and the number '2'. The main content area is titled 'Phrase Translation' and contains a 'Help' button. Below this is a search bar and a table of phrases. The table has columns for 'Your Objects', 'Phrase', and 'English'. The 'Help Center UI' object is selected, indicated by a red circle and the number '3'. Below the table, there is a section for 'Help Center Account (119)'.

| Your Objects | Phrase | English |
|----------------|--------|-----------|
| Help Center UI | | Customize |

Before:



After:

In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.