



[Kunnskapsbase](#) > [Using Deskpro](#) > [I'm having trouble with an error: "550 Unable to relay"](#)

I'm having trouble with an error: "550 Unable to relay"

Ben Henley - 2023-09-08 - [Kommentarer \(0\)](#) - [Using Deskpro](#)

Question:

I am having an issue with outgoing emails from Deskpro via an SMTP server. The error I'm seeing includes:

550 5.7.1 Unable to relay

Answer:

You need to configure your email server to work as a relay. Consult the documentation for your email server.

For Microsoft Exchange, [this article](#) explains how to configure relaying.

Relatert innhold

- [I'm having trouble with outgoing email](#)