

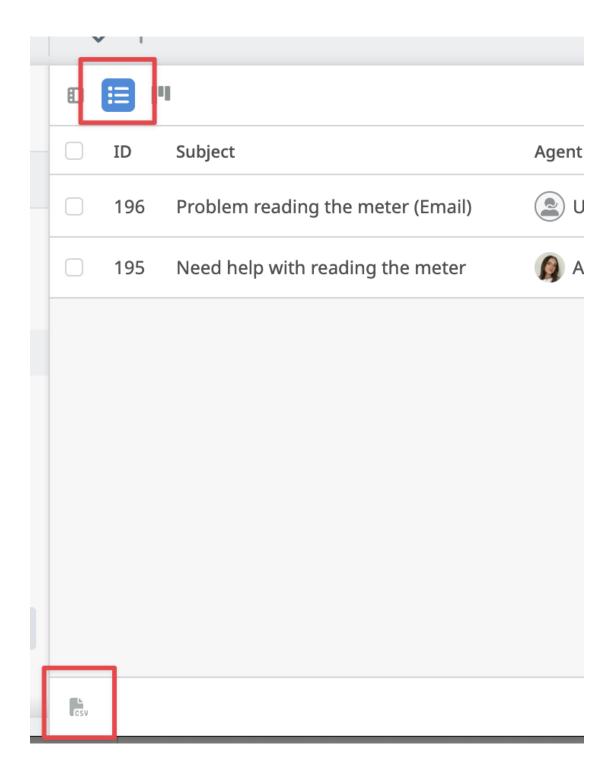
<u>Kunnskapsbase</u> > <u>Using Deskpro</u> > <u>Agent</u> > <u>Download ticket results as CSV</u>

Download ticket results as CSV

Christopher Nadeau - 2023-08-17 - Kommentarer (0) - Agent

Download ticket queue/list results

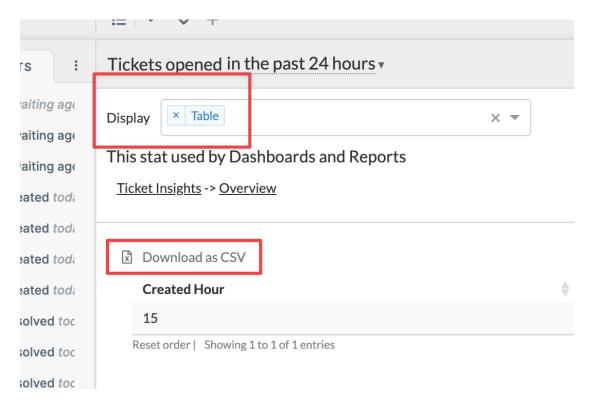
The easiest way to download tickets is by running a queue or list from the agent interface. When results load, switch to the table view and then click on the CSV button on the bottom left.



Download tables generated from a report

You can create a stat (or use a built-in stat) to generate a table report. From here, you may download the results as CSV.

Refer to the full reporting guide for information on using reports: <u>Using the Stat Builder</u>



Using the Deskpro API

If no other option provides the flexibility you need, then you can use the Deskpro API. Refer to the developer guide here: $\frac{About\ the\ API}{About\ the\ API}$